# **AFC Leopards SC Ticket Retrieval User Manual**

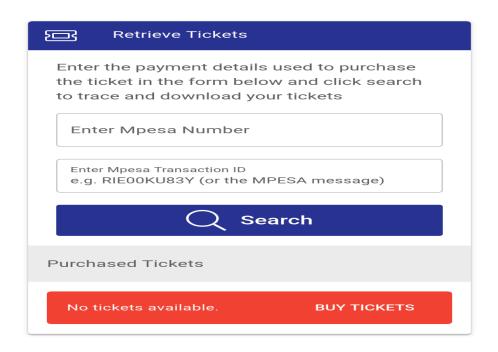
This guide will walk you through retrieving your AFC Leopards SC tickets using the online portal.

# **Step 1: Visit the Ticket Retrieval Page**

Open your web browser and go to: https://leopards.api.co.ke/tickets

You will see a page similar to this:







### **Step 2: Enter Payment Details**

In the "Retrieve Tickets" section, you need to provide your payment information:

- 1. **Enter Mpesa Number:** Input the MPESA number you used to pay for the tickets into the "Enter Mpesa Number" field.
- 2. **Enter Mpesa Transaction ID:** Enter the MPESA transaction code from the confirmation SMS into the "Enter Mpesa Transaction ID" field. (For example, if your transaction code was T4F7..T53L, you would enter that here.)
  - Tip: You can also paste the entire MPESA confirmation message into the "Enter Mpesa Transaction ID" field. The system will automatically extract the code for you.

### **Step 3: Search for Tickets**

Click the Q Search button after entering your payment details. The system will then process your request.

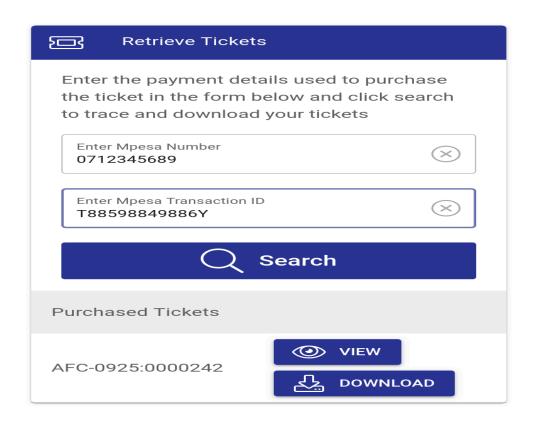
# **Step 4: View Results**

**A. If Tickets Are Available:** If your tickets are found and successfully retrieved, you will see them listed under "Purchased Tickets" with options to **Download/View** them.



#### **FIXTURES**

#### **RETRIEVE TICKETS**



**B.** If No Tickets Are Found (But Payment Was Made): If your payment details are correct but no ticket was generated, you will see a message like "Ticket Booking did not complete successfully. Please try to purchase it again."



